

CITIZEN'S CHARTER

WEAVERS' SERVICE CENTRE, CHAMOLI

GOVT. OF INDIA
MINISTRY OF TEXTILES
WEAVERS' SERVICE CENTRE
UPPER CHAMOLI
CHAMOLI - 246424
UTTARAKHAND
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texmin.nic.in

WEAVERS' SERVICE CENTRE, CHAMOLI

OUR VISION

Promote and facilitate the continuous growth of the handloom industry to complete in the global market.

OUR MISSION

We dedicate ourselves to support the Handloom Sector at large in upgrading-skill, development/diversification of handloom products, technical advice etc.

OUR VALUES

- Recognize the technical needs of handloom weavers.
- Dedicate ourselves to reach every nook and corner of the sector with a helping hand.

OUR COMMITMENT

- To provide all possible technical assistance in terms of design input, technical advice in weaving/dyeing/printing etc. to weavers and all concerned to Handloom Sector.
- To technically support weavers and others on a continuous basis for sustained development of the Handloom Sector.
- To visit the Handloom pockets for rendering technical assistance to weavers and others.
- To upgrade the skills of handloom weavers/workers in the field of design development/weaving/dyeing under on-going in-house short term training programmes and also under NHDP Scheme.

OUR MANDATES:

- Develop new technologies in Handloom Weaving, Dyeing & Designing.
- Develop new paper designs and cloth samples.
- Conduct various training programmes for the benefit of Handloom Weavers & Dyers.
- Solve technical problems faced by the Handloom weavers.
- Conduct and participate in various workshops and seminars.

- Boost the Handloom Export.
- Implement the various schemes of Govt. of India for the betterment and upliftment of Handloom sector in proper liaison with State Govt.
- Research & Development (R&D) works in Dyeing & Weaving sector.

OUR CLIENTELE:

Handloom Weavers both co-operative sector weaver as well as individual weaver, Handloom Co-operative Societies and Producer Companies working in the field of Handlooms, State Handloom Agencies, Exporters etc.

OUR OBJECTIVES:

- In improving weaving techniques used in weaving.
- In improving techniques of processing.
- In solving problems arising in pre-loom, loom and post-loom processes and technologies.
- In arranging exhibitions, seminars, workshops focusing on new and improved designs, equipments and processing techniques.
- In preserving and documenting traditional skills and revival of traditional skills and designs for production and marketing.
- Implementing of various schemes in handloom sector of the Government of India and providing assistance and interaction with State Governments, handloom agencies such as Societies, State and private undertakings dealing in handlooms.
- Monitoring of projects sanctioned under various central schemes.

OUR SERVICES:

A. We Provide

- Paper Designs, Cloth Samples both woven as well as printed at very nominal rates fixed by Govt. of India to the handloom weavers in our centre located at Upper Chamoli.
- Technical assistance in analyzing cloth samples, solving technical problems, matching of shades etc. at our centre and charge technical assistance charges @ Rs.200/- per assistance.

B. Training.

- We organize regular short term training course of 4 months duration at our Centre located at Upper Chamoli in the field of (i) Designing (ii) Weaving and (iii) Dyeing. A fee @ Rs.600/- per trainee per month for General/OBC and @300/- per trainee per month for SC/ST is charged. The new batch commences from the 1st of every month regularly.
- For the overall development of the Weavers the training is conducted under National Handloom Development Programme (N.H.D.P) in the field of Weaving for 45 days, Designing for 30 days and Dyeing for 15 days.
- We do impart training at our Centre, on need basis for shorter periods also and charge at the same rates given above.
- Conduct training programme at the weaver's door step under the SAMARTH Scheme of Govt. of India.
- Conduct various types of training programme as per the need of the scheme at the instance of State Govt. or Govt. of India from time to time.

C. Design & Product Development

- Develop paper Designs and cloth samples as per the requirement of the weaver, cooperative Society or Exporter and Charge as per the Govt. approved norms (from Rs.50 to Rs.1000 for a paper design depending upon the size). Minimum charge of Rs.200 for a cloth sample.

D. Workshops/Exhibition

- In a way we take the different activities of the Centre to the doorstep of the weavers.
- We do participate and organize Exhibitions/Melas as per requirement for the benefit of the Handloom Weavers and provide latest cloth samples, paper designs and provide latest technologies.

For any type of service/training the Head of Office, Weavers' Service Centre, Upper Chamoli (Uttarakhand), Pin 246424, may be contacted either in person or through Phone No. 01372-262237, 262059

OUR RESOURCES:

- A team of technically qualified and well experienced personnels.
- Fully equipped Weaving section, Dyeing section, Design section for developing new paper designs and cloth samples and in house training.
- Up to date knowledge of the field and awareness through regular training of technical personnels.

OUR JURISDICTION

The area under jurisdiction of our Centre is whole Uttarakhand State which comprises of two main hilly regions i.e. Kumaon & Garhwal and plain Districts viz. Udham Singh Nagar & Haridwar.

OUR LIASON

We liaise with

- Director of Industries, Govt. of Uttarakhand, Dehradun.
- General Manager, District Industries Centres of State Govt.
- Uttarakhand Handloom & Handicraft Development Council, Dehradun.
- District Rural Development Agencies.
- District Cooperative Banks.
- National Institute of Design.
- National Institute of Fashion Technology.
- Indian Institutes of Handloom Technology.
- Handloom Agency working in the field of Handloom weaving.

COMPLAINTS AND GRIVENANCES:

We acknowledge the complaint/suggestions promptly and try to resolve it at the earliest so that the reply should reach the complainant within one month. In case the complainant is not satisfied he takes up the matter with the Grievance Officer in the O/o the Development Commissioner for Handlooms, Udyog Bhawan, New Delhi-110 011.

Bunkar Mitra helpline No.-1800-208-9988(Toll Free Helpline)

IMPORTANT ADDRESSES:

- Zonal Director (North Zone)
Weavers Service Centre,
Weavers' Colony,
Bharat Nagar,
Delhi-110 052.
Phone Numbers:
011-27303793
27302999
- Directorate of Industries,
Uttarakhand State,
Industrial Area, Patel Nagar,
Dehradun-248001
Phone Numbers:
0135- 2728227
2728226
- Development Commissioner
for Handlooms,
Ministry of Textiles,
Udyog Bhawan, New Delhi-110011.
Phone Numbers.
011-23062945
23063684